

PERFORMANCE AGREEMENT 2017/2018

Greater Letaba Municipality herein represented by

KHATHUTSHELO INNOCENT SIROVHA

in his capacity as the Municipal Manager (hereinafter referred to as the Employer or Supervisor)

and

MANKGABE MOTJATJI FLORAH

employee of the Municipality (hereinafter referred to as the Employee).

WHEREBY IT IS AGREED AS FOLLOWS:

MF 1

1. Introduction

- 1.1. The Employer has entered into a contract of employment with the Employee in terms of section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000 ("the Systems Act"). The Employer and the Employee are hereinafter referred to as "the Parties".
- 1.2 Section 57(1)(b) of the Systems Act, read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual performance agreement.
- 1.3 This agreement does not at all replace the Employment Contract signed between the parties.
- 1.4 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals.
- 1.5 The Parties wish to ensure that there is compliance with Sections 57 (4A), 57 (4B) and 57 (5) of the Systems Act.

2. Purpose of this Agreement

- 2.1 The purpose of this Agreement is to:
- 2.2 Comply with the provisions of Section 57(1)(b),(4A),(4B) and (5) of the Act as well as the employment contract entered into between the parties.
- 2.3 Specify objectives in terms of the key performance indicators and targets defined and agreed with the employee and to communicate to the employee the employer's expectations of the employee's performance and accountabilities in alignment with the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the municipality.
- 2.4 Specify accountabilities as set out in a Performance Plan, which forms an Annexure to the Performance Agreement.
- 2.5 Monitor and measure performance against set targeted outputs.
- 2.6 Use the Performance Agreement as the basis for assessing whether the employee has met the performance expectations applicable to his job.
- 2.7 In the event of outstanding performance, to appropriately reward the employee.
- 2.8 Give effect to the employer's commitment to a performance-orientated relationship with its employee in attaining equitable and improved service delivery.

3. Commencement and duration

- 3.1. This Agreement will commence on <u>9 April 2018</u> and will remain in force until <u>30 June 2018</u> (provided the employment contract signed with the employer is still in force) thereafter a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof.
- 3.2 The parties will review the provisions of this Agreement during June each year.

MF 2

- 3.3 The parties will conclude a new Performance Agreement and Performance Plan that replaces this Agreement at least once a year by not later than one month after the beginning of each successive financial year.
- 3.4 This Agreement will <u>automatically terminate</u> on termination of the Employee's contract of employment for any reason.
- 3.5 The content of this Agreement may be revised at any time during the abovementioned period to determine the applicability of the matters agreed upon.
- 3.6 If at any time during the validity of this Agreement the work environment alters (whether as a result of government or Council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.

4. Performance Objectives

- 4.1. The Performance Plan (Annexure A) sets out-
- 4.1.1. Key Performance Areas that the employee should focus on.
- 4.1.2. Core competencies required from employees.
- 4.1.3. The performance objectives, key performance indicators, projects and targets that must be met by the Employee.
- 4.1.4. The time frames within which those performance objectives and targets must be met.
- 4.2. The performance objectives, key performance indicators and targets reflected in Annexure A are set by the Employer in consultation with the Employee and based on the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the Employer, and shall include strategic objectives; key performance indicators, targets, projects and activities that may include dates and weightings. A description of these are contained in Annexure A:
- 4.2.1. The strategic objectives describe the strategic intent of the organisation that needs to be achieved.
- 4.2.2. The performance indicators provide the measurement on how a strategic objective needs to be achieved.
- 4.2.3. The target dates describe the timeframe in which the work must be achieved.
- 4.2.4. The weightings show the relative importance of the key performance areas, key objectives, key performance indicators to each other.
- 4.2.5. The activities are the actions to be achieved within a project.

5. Performance Management System

- 5.1. The Employee agrees to participate in the performance management system that the Employer adopts or introduces for the Employer, management and municipal staff of the Employer.
- 5.2. The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Employer, management and municipal staff to perform to the standards required.

- 5.3. The Employer will consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee.
- 5.4. The Employee undertakes to actively focus towards the promotion and implementation of the KPA's (including special projects relevant to the employee's responsibilities) within the local government framework.
- 5.5. The criteria upon which the performance of the Employee shall be assessed shall consist of two components, Key Performance Areas and core Competency Requirements, both of which shall be contained in the Performance Agreement.
- 5.5.1. The Employee must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPA's) and the Core Competency Requirements (CCRs) respectively.
- 5.5.2. KPA's covering the main areas of work will account for 80% and CCRs will account for 20% of the final assessment.
- 5.5.3. Each area of assessment will be weighted and will contribute a specific part to the total score.
- 5.5.4. The Employee's assessment will be based on his performance in terms of the key performance indicator outputs / outcomes identified as per attached Performance Plan (Annexure A), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings agreed to between the Employer and Employee:

Key Performance Areas	Weightung
Municipal Transformation and Organisational Development	15
Basic Service Delivery	10
Local Economic Development (LED)	10
Municipal Financial Viability and Management	50
Good Governance and Public Participation	15

- 5.6. Manager's responsibilities are also directed in terms of the abovementioned key performance areas. In the case of managers directly accountable to the Municipal Manager, other key performance areas related to the functional area of the relevant manager can be added subject to negotiation between the municipal manager and the relevant manager.
- 5.7. The CCRs will make up the other 20% of the Employee's assessment score. CCRs that are deemed to be most critical for the Employee's specific job should be selected (√) from the list below as agreed to between the Employer and Employee. Three of the CCRs are compulsory for Municipal Managers:



The Control of the Part of the Control of the Contr		
		PVBIGIATOS
Strategic Capability and Leadership	10	
Programme and Project Management		10
Financial Management	10	
Change Leadership		5
Governance Leadership	· · · · · · · · · · · · · · · · · · ·	5
People Management		5
Moral Competence	V	5
Planning and Organising	1	10
Analysis and Innovation	V	10
Communication	√	10
Knowledge and Information Management	V	10
Results and Quality Focus	1	10
Total:		100

6. Evaluating Performance

- 6.1. The Performance Plan (Annexure A) to this Agreement sets out :
- 6.1.1. The standards and procedures for evaluating the Employee's performance.
- 6.1.2. The intervals for the evaluation of the Employee's performance.
- 6.2. Despite the establishment of agreed intervals for evaluation, the Employer may in addition review the Employee's performance at any stage while the contract of employment remains in force.
- 6.3. Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to and implementation must take place within set time frames.
- 6.4. The Employee's performance will be measured in terms of contributions to the strategic objectives and strategies set out in the Employer's IDP.
- 6.5. The Annual performance appraisal will involve:
- 6.5.1. Assessment of the achievement of results as outlined in the Performance Plan.
 - (a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
 - (b) Values on actual performance are supplied for KPI's and Activities under each KPA as part of the Institutional Assessment. Based on the Target for an activity or KPI, over or under performance are calculated and converted to the 1-5 point scale. These scores are carried over to the applicable employee's performance plan. During assessment, the employee has a chance to motivate for

Wt

)

higher scores. The panel members have a chance to ask questions regarding the final scores are converted to % Performance by making use of DPLG Performance Assessment Rating Calculator.

6.5.2. Assessment of the CCRs:

- (a) Each CCR should be assessed according to the extent to which the specified standards have been met.
- (b) An indicative rating on the five-point scale should be provided for each CCR.
- (c) This rating should be multiplied by the weighting given to each CCR during the contracting process, to provide a score.
- (d) The score is translated to a final CCR percentage through DPLG Performance Assessment Rating Calculator (refer to paragraph 6.5.1).

6.5.3. Overall rating:

- (a) An overall rating is calculated by using the Performance Assessment Rating Calculator whereby a weighting of 80% is applied to KPA performance and a weighting of 20% to CCR's.
- 6.6. The assessment of the performance of the Employee by panel members will be based on the following rating scale for KPA's and CCRs:

The asses		uce of the Emplo cale for KPAs 36	Aec will be based on th CREMISS 2	e feiligwings
	English States			
Quistanding	Enformance Significantly Above Expectations		Not Figure Effective.	Process ages Bettoritains
Performance far exceeds the standard expected of an employee at this level.	Performance is significantly higher than the standard expected in the job.	Performance fully meets the standards expected in all areas of the job.	Performance is below the standard required for the job in key areas.	Performance does not meet the standard expected for the job.

- 6.7. For purposes of evaluating the annual performance of the municipal manager, an evaluation panel constituted of the following persons must be established –
- 6.7.1. Mayor;
- 6.7.2. Chairperson of the Performance Audit Committee or a member of the Performance Audit Committee in the absence of the Chairperson of the Performance Audit Committee;
- 6.7.3. Member of the Executive Committee;
- 6.7.4. Mayor or municipal manager from another municipality; and
- 6.7.5. Member of a Ward Committee as nominated by Mayor;

en de la companya de Anna de la companya 6.7.6. The manager responsible for human resources of the municipality must provide secretariat services to the evaluation panels referred to in sub-regulations (d) and (e).

MF 7

7. Schedule for Performance Reviews

7.1. The performance of each Employee in relation to his Performance Agreement shall be reviewed within the month following the quarters as indicated with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

First quarter: July – September 2017

Second quarter : October – December 2017

Third quarter : January – March 2018

Fourth quarter : April – June 2018

- 7.2. The Employer shall keep a record of the mid-year review and annual assessment meetings.
- 7.3. Performance feedback shall be based on the Employer's assessment of the Employee's performance.
- 7.4. The Employer will be entitled to review and make reasonable changes to the provisions of Annexure "A" from time to time for operational reasons. The Employee will be fully consulted before any such change is made.
- 7.5. The Employer may amend the provisions of Annexure A whenever the performance management system is adopted, implemented and / or amended as the case may be. In that case the Employee will be fully consulted before any such change is made.

8. Developmental Requirements

The Personal Development Plan (PDP) for addressing developmental gaps is attached as Annexure B.

9. Obligations of the Employer

The Employer shall:

- 9.1. Create an enabling environment to facilitate effective performance by the employee.
- 9.2. Provide access to skills development and capacity building opportunities.
- 9.3. Work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee.
- 9.4. On the request of the Employee delegate such powers reasonably required by the Employee to enable him to meet the performance objectives and targets established in terms of this Agreement.
- 9.5. Make available to the Employee such resources as the Employee may reasonably require from time to time to assist him to meet the performance objectives and targets established in terms of this Agreement.

10. Consultation

- 10.1. The Employer agrees to consult the Employee timeously where the exercising of the powers will have amongst others :
- 10.1.1. A direct effect on the performance of any of the Employee's functions.

4

Wt

- 10.1.2. Commit the Employee to implement or to give effect to a decision made by the Employer.
- 10.1.3. A substantial financial effect on the Employer.
- 10.1.4. The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in as soon as is practicable to enable the Employee to take any necessary action without delay.

11. Management of Evaluation Outcomes

- 11.1. The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 11.2. A performance bonus of between 5% to 14% of the all-inclusive annual remuneration package may be paid to the Employee in recognition of outstanding performance to be constituted as follows:

% Rating Over Performance %	% Rating Over Performance % Bonus
130 - 133.8	5%
133.9 – 137.6	6%
137.7 – 141.4	7%
141.5 - 145.2	8%
145.3 – 149	9%
150 – 153.4	10%
153.5 – 156.8	11%
156.9 – 160.2	12%
160.2 – 163.6	13%
63.7 – 167	14%

- 11.3. In the case of unacceptable performance, the Employer shall:
 - (a) Provide systematic remedial or developmental support to assist the Employee to improve his performance.
- 11.4. After appropriate performance counselling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the contract of employment of the Employee on grounds of unfitness or incapacity to carry out his duties

12. Dispute Resolution

12.1. Any disputes about the nature of the Employee's performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/ or any other matter provided for, shall be mediated by the MEC for local government in the province within thirty (30) days of receipt of a formal dispute from the Employee or any other person appointed by the MEC.

13. General

- 13.1. The contents of this agreement and the outcome of any review conducted in terms of Annexure A may be made available to the public by the Employer.
- 13.2. Nothing in this agreement diminishes the obligations, duties or accountabilities of the Employee in terms of his contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.
- 13.3. The performance assessment results of the Municipal Manager must be submitted to the MEC responsible for local government in the relevant province as well as the National Minister responsible for local government, within fourteen (14) days after the conclusion of the assessment.

Thus done and signed at	SCOOFon this the	2018
-------------------------	------------------	------

AS WITNESSES:

1.

2.

AS WITNESSES:

2. _____

MANKGABE MOTJATJI FLORA

EMPLOYEE

MUNICIPAL MANAGER

DR K.I SIROVHA



PERSONAL DEVELOPMENT PLAN 2017/2018

Greater Letaba Municipality herein represented by

SIROVHA KHATHUTSHELO INNOCENT

in his capacity as the Municipal Manager (hereinafter referred to as the Employer or Supervisor)

and

MANKGABE MOTJATJI FLORA

employee of the Municipality (hereinafter referred to as the Employee).

WHEREBY IT IS AGREED AS FOLLOWS:

1

ME

K. J.S

1. Introduction

The Aim of the Personal Development Plan (PDP) is to ensure that Employees are skilled to meet Objectives as set out in the Performance Management Agreement as prescribed by legislation. Successful career path planning ensures competent employees for current and possible future positions. It there for identifies, prioritise and implement training needs

Legislative needs taken into account comes from the Municipal Systems Act Guidelines: Generic senior management competency framework and occupational competency profiles, Municipal Finance Management Competency Regulations, such as those developed by the National Treasury and other line sector departments' legislated competency requirements need also be taken into consideration during the PDP process.

2. Competency Modelling

The purpose of this Agreement is to:

The DPLG has decided that a competency development model will consist of both managerial and occupational competencies:

- Managerial competencies should express those competencies which are generic of all management positions.
- Occupational competence refers to competencies which are job/function specific.

3. Compiling the personal development plan attached as the appendix

The Municipal Manager, in consultation with the employee is to compile a Personal Development Plan. The PDP has 7 columns that need to be completed. Appendix A serves as the Action Plan for the PDP

3.1. Column 1: Skills/Performance GAP

Approvince alone each realing by the Approvince County of the Approvince of the Approvince of the Appr	e gradens por ennes (co en a company en action	Andlesser (* 2005) develorier (* 2005) estaury				
E.g.1. Appraise Performance of Managers	The manager will be able to enter into performance agreements with all managers reporting to him / her, appraise them against set criteria, within relevant time frames	3.Suggested training and / or development activity	4.Suggested mode of delivery	5.Suggested Time Frames	6. Work opportunity created to practice skill / development	7.Support Person



		}		
	I			
1 .	!			
				1
		 	 	<u> </u>
	1	*		
ì		·		
				!

The identified training needs should be entered into column one. The following should be taken into consideration:

Organisational needs

Strategic development priorities and competency requirements, in line with the municipality's strategic objectives. The competency requirements of individual jobs. The relevant job requirements (job competency profile) as identified in the job description should be compared to the current competency profile of the employee to determine the individual's competency gaps.

Specific competency gaps as identified during the probation period and performance appraisal of the employee.

Individual training needs that are job / career related.

Prioritisation of the training needs [1 to ...] in column 1 should also be determined since it may not be possible to address all identified training needs in a specific financial year. It is however of critical importance that training needs be addressed on a phased and priority basis. This implies that all these needs should be prioritized for purposes of accommodating critical / strategic training and development needs in the HR Plan, Personal Development Plans and the Workplace Skills Plan.

3.2. Column 2: Outcomes Expected

Skills /Performance Gap(in order of priority)	Outcomes Expected (measurable indicators: quantity, quality and time frames)	3.Suggested training and / or development activity	4.Suggested mode Of delivery	5.Suggested Time Frames	6. Work opportunity Created to practice skill / Development area	7.Support Person	
---	---	---	------------------------------------	-------------------------------	--	---------------------	--

Consideration must be given to the outcomes expected in column 2 so that once the intervention is completed the impact it had can be measured against relevant output indicators.

3.3. Column 3: Suggested training

Skills /Performance Gap(in order of priority)	Outcomes Expected (measurable indicators: quantity, quality and time frames)	3.Suggested training and / or development activity	4.Suggested mode Of delivery	5.Suggested Time Frames	6. Work opportunity Created to practice skill / Development area	7.Support Person]
---	---	---	------------------------------------	-------------------------------	--	---------------------	---

Training needs must be identified with due regard to cost effectiveness and listed in column 3.

K.85

The suggested mode of delivery refers to the chosen methodology that is deemed most relevant to ensure transfer of skills. Mode of delivery consists of, amongst others, self-study, internal or external training provision; coaching and / or mentoring and exchange programmes.

4. Column 4 : Suggested mode of delivery

/Performance (me Gap(in order of qua	Outcomes Expected easurable indicators: entity, quality and time mes)	3.Suggested training and / or development activity	4.Suggested mode Of delivery	5.Suggested Time Frames	Work opportunity Created to practice skill / Development area	7.Support Person
---	---	---	------------------------------------	-------------------------------	---	---------------------

Training must be conducted either in line with a recognised qualification from a tertiary institution or unit standards registered on the National Qualifications Framework (South African Qualifications Authority), which could enable the trainee to obtain recognition towards a qualification for training undertaken. It is important to determine within the municipality whether unit standards have been developed with regard to a specific outcome (and registered with the South African Qualifications Authority). Unit standards usually have measurable assessment criteria to determine achieved competency.

5. Column 5: Suggested Time Lines

	Outcomes Expected (measurable indicators: quantity, quality and time frames)	3.Suggested training and / or development activity	4.Suggested mode Of delivery	5.Suggested Time Frames	Work opportunity Created to practice skill / Development area	7.Support Person
--	---	---	------------------------------	-------------------------------	---	---------------------

An employee should on average receive at least five days of training per financial year and not unnecessarily be withdrawn from training interventions. The suggested time frames enable managers to effectively plan for the annum e.g. so that not all their employees are away from work within the same period and also ensuring that the PDP is implemented systematically.

6. Column 6: Work opportunity created to practice skill /development area

	Skills Performance Gap(in order of priority)	Outcomes Expected (measurable indicators: quantity, quality and time frames)	3.Suggested training and / or development activity	4.Suggested mode Of delivery	5.Suggested Time Frames	6. Work opportunity Created to practice skill / Development area	7.Support Person	
ı	,,	- Turnooy	development activity					l

This further ensures internalisation of information gained as well as return on investment (not just a nice to have skill but a necessary to have skill that is used in the workplace).

7. Column 7: Support Person

1. Skills /Performance Gap(in order of priority) 2. Outcomes Expected (measurable indicators: quantity, quality and time frames) 3. Suggested training and / or development activity 4. Suggested training and / or development activity	5.Suggested Time Frames	Work opportunity Created to practice skill / Development area	7.Support Person
---	-------------------------------	---	---------------------

This identifies a support person that could act as coach or mentor with regard to the area of learning for the employee.



•

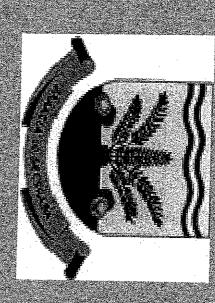
			er Stogestedinore of Passbades redshm strenor, passbades stogester	ossus establime france	Martine opposituativa residativo Martine (ili dove opposituati	*/Sugitificison
Appraise Performance of	The manager will be able to enter into performance agreements with all managers		4.Suggested mode of delivery	5.Suggested Time Frames	6. Work opportunity created to practice skill /development	7.Support Person
Managers	reporting to him /her, appraise them against set criteria, within relevant	7				
	time frames					
				•		
					, and the second	

mf S

Thus done and signed at	adjisicos fon this the 16 day of 04 2018
AS WITNESSES:	EMPLOYEE
AS WITNESSES:	MUNICIPAL MANAGER
2	

Pelioniencepian 2017/:c

Creater Letaba Municipality



Name: MANKGABE MOLLATUI FLORAH

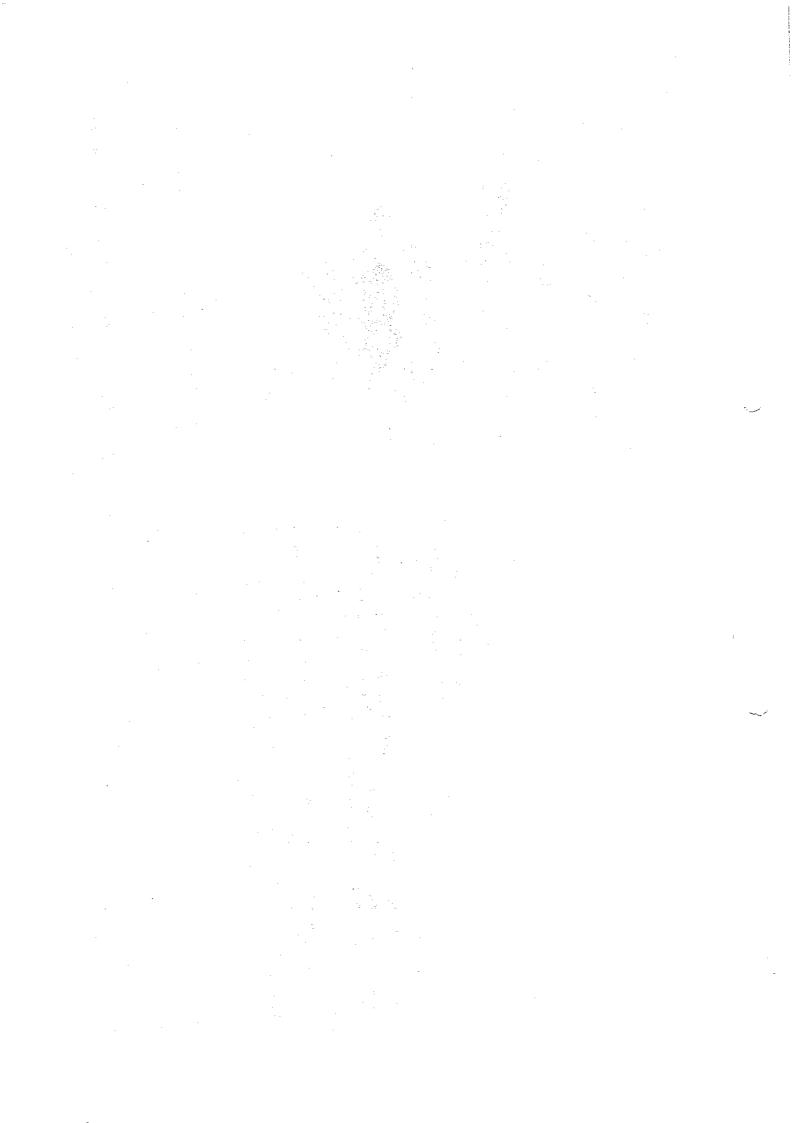
Position: Chief Finacial Officer

Accountable to: Municipal Manager

Employment Contract supersede this performance Plan Period: 01/04/2018 - 30/06/2018 plan)

The *main parts* to this Performance Plan are:

- Performance Plan Overview
- Strategy Objectives
 A statement about I A statement about the Purpose of the Position
- Weightings, Targets (quarterly), evidence required TPP Objectives, Programes, Performance Indicators (KPJs), A performance scorecard per Key Performance Area (KPI's)
- Initiatives, Quarterly Deliverables, Evidence required 5. A performance scorecard per Key Performance Area (Projects), IDP Objectives, Programmes, Weightings, Projects
- Competencies
- Approval of Personal Performance Plan
- Summary Scorecard
- Ratino Scales Assessment Process



PERFORMANCE PLAN Annexure A

The performance plan defines the Council's expectations of the Chief Financial Officer's performance agreement to which this document is attached and Section 57 (5) of the Municipal Systems Act, which provides that performance objectives and targets must be based on the key performance indicators as set in the Municipality's integrated Development Plan (IDP) and as reviewed annually.

2. Objects of Local Government

1. Purpose

The following objects of local government will inform the Chief Financial Officer's performance against set performance indicators:

- 2.2 Ensure the provision of services to communities in a sustainable manner. 2.1 Provide democratic and accountable government for local communities.
- 2.3 Promote social and economic development.
- 2.4 Promote a safe and healthy environment.
- 2.5 Encourage the involvement of communities and community organisations in the matters of local government.

The following Key Performance Areas (KPAs) as outlined in the Local Government: Municipal Planning and Performance Management

3. Key Performance Areas

Regulations (2001) inform the strategic objectives listed in the table below:

- 3.1. Spatial Rational
- 3.2. Institutional Development and Transformation
- Infrastructure Development and Basic service Delivery
- 3.4. Local Economic Development
- 3.5. Financial Vlability
- Good Governance and Public Participation

4. Outcome Nine (9)

- 4.1. Implement a differentiated approach to municipal financing, planning and support
- 4.2. Improving access to basic services
- 4.3. Implementation of the Community Work Programme and Cooperative Supported
- 4.4. Actions supportive of the human settlements outcome
- 4.5. Deepen democracy through a refined Ward Committee model
- 4.6. Administrative and financial capability

5. BSC Perspectives

The BSC Methodology was used for the development of the Performance Management System and the Perspectives will be indicated as:

- 5.1 Community
- 5.2 Financial
- 5.3 Institutional Processes
- 5.4 Learning and Growth

. . ယ

KPAs	CED VENCIO CONTROLLES
1. Spatial Rational	To develop an effective spatial framework that promotes integrated and sustainable development
2. Institutional Development and Transformation	To develop and retain the best human capital, effective and efficient administrative and operational support systems
3. Infrastructure Development and Basic service Delivery	To develop sustainable infrastructure networks which promote economic growth and improve quality of life
4. Local Economic Development	To create an enabling environment for sustainable economic growth
5. Financial Viability	To improve financial management systems to enhance revenue base
6. Good Governance and Public Participation	To develop governance structures and systems that will ensure effective public consultation and organizational discipline

ろや

K-I-S

						Vote Nr.	о́штеомы»
Governance and Organisational Excellence	nce tional	Ġ.	Governance and Organisational Excellence	Improved Governance and Organisational Excellence	Improved Governance and Organisational Excellence	Strategic Objective	NE (OUTPUT 1: MF
Ţ	· ·	:	agemen	Perfromance managemen t		Municipal Programmes	IUNGPALTRANS LEMENTA DIRFE
approval of the approval of the Final 2018/19 IDP/Budget/PMS by council on 31 May 2018	e ce hin 5 new	and al ifety ations	i ii hiy	Perfromance To review Monthly managemen performance by the department within the financial year	To approve leave days within 3 days of application during the financial year	Measurable Objectives	PEORMATION AND ORGA RENTIATED APPROACH
Submission of Departmental Information to the IDP Manager for the approval of the Final IDP/Budget/PMS	Submission of Performance Information to PMS within 5 days of receipt	% of OHS committee recommendations implemented within a financial year	# of Portfolio review meetings held per financial year	# of Departmental review meetings held per financial year	Leave forms approved within 3 days of application	Key Performance measures / Indicator	RPATIMUNGPAL TRANSFORMATION AND ORGANISATIONAL <u>DEVELOPMENT NEY PERFORMANCE INDICATORS (40%-WEIGHTING)</u> OUTCOME NINE (OUTPUT IN IMPLEMENT A DIFFERENTATED APPROACH TO MUNICIPAL FINANCING, PLANNING AND SUPPORT, OUTPUT 4, ACTIONS SUPPORTED IN SUPPORT OUTPUT 4, ACTIONS SUPPORT OUTPUT 5, ACTION
31 05 2017	New Indicator	60% of OHS Committee Commendatio ns implemented per quarter	12 Portfolio meetings held per financial year	12 Departmental Meetings held per financial year	New Indicator	Baseline"	NI KEYPERHORMAN SEPLANNING AND SU ES)
31 05 2018 Operationa	Submission of performance information within 5 days in the new quarter	100% of OHS Committee Commendation s implemented per quarter	12 Portfolio meetings held per financial year	12 Departmental Meetings held per financial year	Approved within 3 days of application	Annual Tárgas (donalizota)	OR'S GE INDICATORS (40% PPORT, OUTPUT 4: A
Operational	Operational	Operational	Operational	Operational	Operational	Budget 2017/18	WEIGHTING)
31 05 2018 CFO	Submission of Performance information to PMS within 5 days of receipt	100% of OHS Committee reccomendation s implemented per quarter	1 Portfolio meetings held per quarter	3 Departmental meetings held per quarter	Approval Within 3 days of application	Am Quarter (1:	ORTIVEDE THE HUMAN
	ĈFO	OFO	CFO	CFO	CFO	Responsible Person	
Dated proof of submission	Dated proof of submilsion	Implement ation register	Agenda, Minutes & Attandanc e register	Agenda, Minutes & Attandanc e register	Approved leave forms	Evidence	

Mf

Ensuring daily banking of cash received

To ensure an effective, efficient and economically viable municipality through: • Provision of accountable, transparent and consultative government • Promotion of local economic development and poverty alleviation • Strengthening cooperative governance • Provision of sustainable and affordable services • Ensuring a safe and healthy environment

Position Goal

To be an outstanding agro-processing and eco-cultural tourism hub STRATEGIC MISSION

STRATEGIC VISION

	000
	X COLOR OF THE PROPERTY OF THE
Quality of Life	CCOMENINE:
	NINE (6)
Relations Managemen	UTPUT 2. IM
Relations complaints are complaints Managemen managed and monitored within attended to a financial year within 7 days of receipt	· 经基本的 (1) 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
complaints resolved and attended to within 7 days of receipt	ELIVERY, KEY PERFORMANCE INDICATORS (10% NG ACCESS TO BASIC SERVICES; OUTTPUT 3: IMP SOMMUNITY WORK PROGRAMME) COMMUNITY WORK PROGRAMME) PERFORMANCE INDICATORS (10% ACTUAL TO 10% ACT
100%	MANCE INDICATE OF THE PROPERTY
100%	CATORS (10% weighting) OUTRUT 3: IMPLEMENTAT Annual Target (30,06/2018) 2017/18
100% Operational	weighting) PLEMENTATIO Budger 2017/18
100%	Weighting) PLEMENTATION OF THE Blidger 4th Quarter (4 - 2017) 18 2018)
CFO	Resuppasible
Updated Complaints register	Evidence equired

							_	_	_			7		-	_		_	_	_		ī				_			٦.	
														<u></u>				, -						m	Ö	<u>a</u>	<u> </u>		
	Organisational Excellence	Governance and	Improved					Excellence	Organisationa	and	Governance					Lycaliance	Organisational	QI C	and	Improved				Excellence	Organisational	and	ଜି —	mproved II	
	22	managemen emecare	Risk					_			clean audit	Operation								Operanori	<u>_ L</u>	_			-	- 60		N SMd	
2018	actions 30 June	implementation of	To ensure	0110	llequience by co	reporting	management and	financial	governance;	compliance with all	Audit by ensuring	To attain Clean	June 2018	requirements by 30	reporting	management and	financial	novernance:	compliance to all	Audit by ensuring	To affain Clean	adoption of the	30 days after	ithin			& 56 Managers	To ensure that S54 Signing of	
-	identified)	_	mesolved (# Risk					of issues (diseu)	issues resolved / #	Auditor General	resolved (# of	% of AG issues					issues raised)	resolved / # of	Internal Audit issues	issues resolved (# of	% of internal audit			appointment	30 days aller the	agreements within	performance		
		<u>s </u>	issues resolved	DEO. Dick	<u></u>							90%									65%							Not Applicable	i a libertia
			issues resolved issues resolved	100% Risk							ISSUES TESTIVED	pentosa oci	100%						icacived	audit issues	_=	⅃∟			****				N/A
	- 			Operationa								Character	Operational								Operational	Charational							Operational
			issues resolved	100% Risk								issues resolved	100% AG							resolved		100% internal		appointment	after the	within 30 days	agreements	performance	Signing of
				Ö									CFO									양							CFO
		submitted	and POE	Resolved						Submitted	and POE	AG issues	resolved						submitted	and POE	AG issues	resolved	Mailagera	Approprie	74 × 75 C	Agreement	Ce Agraement	Performan	Signed
<u>l</u>			U.		<u></u>								·																

CFO PERFORMANCE PLAN

$\overline{}$
쥰
S
8
_
3
œ

ſ		ı	<u> </u>	_			- 11		_	1 · · · · · · · · · · · · · · · · · · ·								
																	Z	
	Institution	w II	Financial Institution	ĕ	r-inancial Institution		Sustainable	Institution	Sustainable	Financial Institution	<u> </u>	Sustainable Financial	Financial	Financial Institution	Institution Sustainable	Sustafnable Financial		
	Keparing	<u> </u>		٩	Reporting	<u> </u>	Budget and	Reporting	Budget and	Reporting	t Burinet and	Expenditure Managemen		Region	Revenue	Revenue	Begranne	
	compliance with legislation within the financial year	To ensure	hin it	To ensure	compliance with legislation within the financial year	compliance with legistation within the financial year to ensure	To ensure	compliance with legislation within the financial year	To ensure	quertely financial quertely financial statements are prepared within 14 days after the end of each quarter.	the financial year	Expenditure Provision of free Managemen basic services within	implementation of municipal services within a financia year	collections within a financial year	revenue collection within the financial year	To ensure	Massusbis score	
	by-laws by 31 May 2018	To approve Finance 4	oped and ed by 30 June	# of Sec 32 Register	Budget related policies by 31 March 2018	2018/19 Budget by council by 31 May 2018	To approve Final	2018/19 Budget by Council on 31 March 2018	To approve Draft	# or quarterly financial (Number statements submitted to Provincial Treasury	June 2018	# of HH receiving free Number	# or date cleansing performed (Meter services)	of debt collected/	2018	% in revenue	WMeastrables objective s sperio mance	Muse a unaution
		Date	Š	Number		Date	Date		Date	Number		Number	Number			Percentage	KB) Unito	VANUUNIOIEAISEINANIOIALVIAB VEL-BERBORNANIOEIRIOIOATIOR DVIINISIIRAGIVAE AND SENAUSEIR
	6	Not	۵. ۳.	13 800	approved	<u> </u>	31 May 17		31 Mar 17	4 Financial statements submitted	register	2265 HH in	1 data cleansing	Wew	collection	82% in	Baseline /	
	Finance by-laws by 31 May 2018.	<u></u>	register developed and		budget related policies by Council on 31 March 2018	3 14 1		2018/19 Budget by Council on 31 March 2018	Approval of Deaf	4 Financial statements submitted	receiving free basic services	1500 HH	4 data cleansing performed (meter services)	% in debt collected (# of debt collected/	collection	95 % in revenue	(4/10/18/19/9) (1/10/18/19/9)	KEAAANUNGHAIJFINANOTAIJVIKATITIV KEABERAORMANGETIKOTATORS CADMINISHRAATUKEANOTENANGETI
	Cperagonal		Operational		Operational			Operational		Operational		Operational	Operational	Operational		Operational	Budgar	
	Approval of Finance by-laws by 31 May 2018.	updated	3 Sec 32 registers		Approval of 21 budget related policies by Council on 31 March 2018	Approval of Final 2018/19 Budget by Council on 31 May 2018		Z.		1 Financial statement submitted	free basic services	1500 HH receiving	1 data cleansing performed (meter services) quarterly	% in debt collected (# of debt collected/		95% in revenue	Amicum 2018	
	CFO		CFO		CFO	CFO		CFO		CFO		2	cho cho	OFO.		CEO	Responsi	
Resolution	Council approved finance by- laws, Council		Dated proof of Sec 32 register	Resolution	Council Approved Budget related policles, Council	Council Approved Final Budget, Council Resolution	Resolution	Council approved Draft Budget,		Dated proof of submission Financial Statements	Indigent register		Financial reports	Financial reports	reports	Electrical	Biograms Regulige	ì

K.I.S MF

LED 2017 /18

CFOS PERFROMANCE PLAN

Sustainable Expenditure To effectively Financial Managemen manage the fill Institution the financial with the financial y	Financial Institution
Expenditure Managemen t	Managemen (
nançial îthin ear	inancial Managemen imanage the financial 30 June 2018. stitution the municipality within the financial year
% FBS expenditure lat by 30 June 2018	30 June 2018.
Percentage	Percentage
102%	
100% R518 652 FBS expenditure	100% R 2 384 C 000 EPWP expenditure
Operational	perationa
100% R518 652 Operational 100% R518 852 FBS expenditure FBS expenditure	Operational 100% R 2 384 000 EPWP expenditure
CFO	CFO
Financial reports	Financial reports

K.I.S MA

C
TI.
0
S
U
m
73
ñ
Ö
Ī
3
>
⇗
Z
\sim
- 24
−τ
_
ጉ
=

									T-						<u> </u>				T				
	institut ion	3 6 <u>6</u>		2 T S	<u></u>	Fin		Fina		Institution	Sust		Institution	Financial			Institution	Financial	Sustai		Institution	Sustainable	
Sustainable Financial Institution		Expanditure Managemen		Sustainable Financial Institution		Sustainable Financial Institution		Financial Institution		Institution	ŏ						<u> </u>						
Expenditure Managemen	affairs of the municipality within the financial	To n effectively manage the		Expenditure Managemen		Managemen		Managemen t	Expenditure		MIG		lanagemei	Chain	nalu.			Reporting	Budget and		9		
	of the balty he		# THE T	ure To el men mani affai	the fi					affairs of the municipality whe financial	To effectively		submission of	of servic	To ensu		financial year	compliance with	To ensure		legislation wit	To ensure compliance with	
To effectively manage the financial affairs of the municipality within the financial year		% INEP expenditure by 30 June 2018.	municipality wishin the financial year	To effectively manage the financial affairs of the	the financial year	manage the financial affairs of the municipality within	Toeffortively	manage the financial affairs of the municipality within the financial year	ctively	affairs of the municipality within the financial year	To effectively manage the financial	I	t submission of	of service providers	To ensure payment		year	compliance with lentslation within the	1		hin the	e with	
	<u> </u>						<u> </u>								Topay	2018.	within 10 working	Provinci	To subm	CoGHSTA by 30 June 2018.	submitted to Treasuries &	# of Finance compliance report	
% FMG expenditure by 30 June 2018.	-	Percentage		% MIG expenditure by 30 June 2018.		maintanance budget spent as approved by Council by 30 June	% Operational and	Spent as approved by Council by 30 June 2018.	% capital budget	spent within the financial year	% of PMU Management budget		service provider by 30 tune 2018.	within 30 days of receipt from the	To pay involces		within 10 working	Provincial treasury	nonthly	A by 30)	eport	
	<u></u>	Pen	 		<u> </u>		Percentage		Percentage		Percentage		<u></u>		Days				Date			Number	
G Co Hay		Percentage		Percentage	_		itage			<u></u>	2ge	╬	rec o	. <u>\$</u> :	Pay	w Mi		subm	rej Se		e Te	Fina .	1
	%001 %001	0%		100.76	100%		New		60,75%		20	the service	cays or receipt from		Payment of	within 10 working		<u>- 6</u>	Sec 71 S	<u> </u>	report	ance _	29
<u> </u>	100% R 2 145	000 INEP expenditure		150 MIG expenditure	100% R 68 514	Budget spent	100% R 227 037	Capital Budget spent	100% R 88 304 553	Budget spent	000 PMU	100% R 2 000	provider	days of receipt	Payment of involces within 30	30 June 2018.	treasury within 10	reports to	Submission or monthly Sec 71			F 3	12 Finance
E 6			╬		-j-	⊒ : 		<u>e</u>		\		╬			Operationa	<u> </u>			Co	Operat			Cerational
	Operational				Capital		Operational		Capital Table			Capital		<u></u>	_=	<u> </u>		٤ :		╅	 .	cg	- Tab
T WIGHT		INEP expenditure	100% R 6 000 000	expenditure	100% R 68 514	Budget spent	100% R 227 037 000 Operational	spent	553 Canital Budget	100% R 88 304	PMU wanagement	100% R 2 000 000	provider.	the service	invoices within 30	24	days	within 10 working	submitted to Provincial Treasury	Sec 71 reports	out in the	compliance report	1 W
	600	L're	_		-+			<u> </u>		┪-		- <u> </u>							<u></u>	임			
	CFO		용		윙			<u> </u>		원		Ö				1				_			
	Financial reports	-	Financial		Financial reports		reports	Chancia	reports	Financial		Financial	 L		payment	Dated proof of	·	·— <u> </u>	Sportission	Dated proof of			reports

MA - T.

					·
٠					
	Governanc Audit e and Organisati onal Excellence	Improved Governanc e and Organisati onal Excellence	<u>਼ਾਹ – ਨ</u>	Governance and Organisati onal Excellence	Governance e and Organisati onal Excellence
				Governanc Participatio e and n Organisati onal Excellence	Governanc Participatio e and n Organisati onal Excellence
	quarterly assessment on municipal performance information within the financial year	y of	functionality of Audit committee within the financial year.	custumer satisfaction on municipal affairs within the financial year	
:	performance audit meeting attended per quarter	# of Risk Committee meetings attended per financial year	# of Audit Committee meetings attended per financial year	% of issues raised during lmbizo s resolved (# of issues raised/ # of issues raised/ # of issues	
	Performan ce Audit meetings attended per financial year	2 Risk Comitee meetings attended	6 Audit Committee meetings attended	100 % of issues reolved	4 Mayoral Imbizos attended per financial year
-	Performanc le Audit meetings attended per financial year	4 Risk Committee meetings attended per financial year	4 Audit Committee meetings attended	100 % of issues reolved	4 Mayoral Imbizos attended pea financial year
_	Operationa	Operationa	Operationa	Operationa	Operationa
ı—	1 Performance: Audit meeting attended per quarter	1 Risk Committee meeting attended per quarter	1 Audit Committee meeting attended	100 % of issues reolved	1 Mayoral Imbizo attended per quarter
	CHO	CFO	OF O	CFO	<u> </u>
-	Attandance register	Attandance register	Attandance register	proof of ressolutions implemente d	Attandance register

K-I.s mp

റ
Ή
0
S
τ
πī
χi
ñ
Ti
$\tilde{\sim}$
\subseteq
≤
\rightarrow
Z
()
Ж
H
유
CE PLA
DE PLAN

		 :								 -					Vole		OU.
																	TCOME-9(
Excellence	Improved Governanc e and Organisati	Excellence	Organisati	Improved		Resources	Improved Human	Excellence	Organisati onal	Improved C Governanc e and	<u> </u>	e and Organisati onal	nanc	25	Strategie Problective S		OUTPUT 5 DEEP
	Public Participatio		manageme nt			- - - 5	Council		୍ଛ ପ୍ର	E Council		wii co	Coulci		Programme Me		GOVERNANCE A EN DEMOGRACA
MS review within the financial year	To ensure public involvement in the	:	Municipal LLF within the financial year	To ensure functionality of	year	Council within the financial	To Ensure functionality of	financial year	ttee	<u> </u>	financial year.	6	₹	To ensure	Measuravic		ND PUBLIC PART
li	# of IDP/Budget/In PMS Steering Committee			% in fimplementati	receiving Council	within 14	resolutions	of Council	quarter.	meetings held per	# of EXCO	quarter	Meetings held per	of Council	Teasures (Parromance III	KPAS-GOOD GOVERNANCE AND PUBLIC PARTICIPATION KEY PERFORMANCE INDICATORS (A0% WEIGHTING) OUTCOME 9-GUTPUT-5-DEEPEN DENOCRACY THROUGH A REFINED WARD COMMITTEE MODEL. OUTPUT-6: ADMINISTRATIVE AND FINANCIAL
meetings attended per financial				80%				100%	year	Meetings held per	11 EXCO	financial year		11 Council ,		<u>Baseline </u>	ERFORMANCE IN VMITTEE MODEL
meetings lattended per financial year		resolutions	d (# of resolutions	100% resolutions			· ·	100%	year	Meetings held per	4 Exco	уеа	held per		Target 30/06/2019)	AIGNUAL III	DICATIONS 40%
	Operationa			Operationa				Operational			Operationa			Operationa	000	Budger Att	WEIGHTING) MISTRATIVE AN
quarter	IDP/Budget/PMS Steering Committee meeting attended per	implemented)	of resolutions taken/of resolutions	resolutions implemented (#	100%	÷.	· · · · · · · · · · · · · · · · · · ·	100%	<u> </u>	attended per quarter	1 EXCO	L	attended per quarter	1 Council Council		9	id einancial
					CFO			CFO		· · · · · · · · · · · · · · · · · · ·	CFO			<u> </u>		Responsible	
	Attandanor register			resolution reguster	Updated		register	Implement ation		attandance register	Agenda, Minutes &		attandance register	Minutes &	Agenda.	Evidence	

MF ...

Improved Governanc e and Organisati onal Excellence	Governanc e and Organisati onal Excellence	Governance e and Organisati onal Excellence
Internal Aud	Governanc manageme efffective e and nt implemer or ganisati n. of risk onal excellence in actions 30 June 201	clean audit Clean Au clean audit Clean Au ensuring complian with all governan financial manager and repor requireme by 30 Jun 2018
To ensure timeous response to Internal Auditor General queries within the financial year.	e itatio	Governanc clean audit Clean Audit by addressing e and clean audit Clean Audit by addressing e and compliance ensuring (2017/18) / onal with all of issues Excellence financial management and reporting requirements by 30 June 2018
% in Addressing Internal Audit an Auditor General querries within a financial year	% of Risk issues resolved (# Risk issues Implemented / resolved / # of risks identified)	/% in // addressing Audit queries (2017/18) / # of issues resolved/ # of issues raised
90%	85%	95%
100% of Internal audit and Auditor General queries addressed	100% Risk issues resolved	100%
Operationa	Operationa	Operationa
100% of Internal audit and Auditor General queries addressed	100% Risk issues resolved	100% AG issues CFO resolved
CFO	CFO	S CFO
Implement ed Resolution register	Updated Risk register	Proof of queries resolved

C
$\overline{\Box}$
O
S
$\overline{\mathbf{v}}$
믺
쓔
꼬
\circ
≦
5
ā
řή
U
$\overline{}$
5

																	
			·					ं र	200	າ ພ ສ		 [onal	e and	G I		
	Excellence	Improved Governanc e and Organisati		onal Excellence	e and Organisati	Improved Governanc		Excellence	Organisati Organisati	Improved Governanc		Č	Organisau onal Evcellence	ind Capiesti	nanc	╝	
	<u> </u>	Operation nc clean audit		ď		Internal c Audit				Audit	storno			nt -	manageme		
	governance, financial management and reporting requirements by 30 June 2018	on To attain dit Clean Audit ensuring compliance with all		within the financial year.	committee	To ensure functionality o		financial year.	committee within the	functionality of Internal Audit	To ensure		ear.	committee	ionality of	o ensure	
	8 0 #	Clean Audit by audit issues ensuring resolved (# compliance of internal with all resolved / #	o/ of interna	r. Fescionolio		% in of Audit		during the financial year			Submission	each quarter	within 5 days after the end	Risk Officer	of risk reports to	Submission	
-			65%			Indicator				Indicator	New				ndicator		
		internal audit issues resolve	100%			implementation	200	request	within 5	Committee reports	_31_		eacl 4cc.	the end or	days after]	
		<u> </u>	Operationa		-, ;		Operationa				Operationa					Operationa	
-	<u> </u>	resolve				Implementation	- -			reports within 5 days of request	Submission of Audit Committee				after the end of each quarter		╢
			CFO				CFO				CFO						CFO
		resolved	Proof of issues			regiater	Updated		 -	register	Minutes &				register	Minutes &	Agenda,

MF H

								- (.), G	S 11	=1.	1.
	Eyidəncə reguired	Payment Certificate	and	delivery	note Dayment	Certificate	and	delivery	note		
		7	purchased	delivered	10 K	4 slip Printers	purchased and	and	delivered note		
	Budget: 4th C	100 000 Scanner				16 000 4 Sup Printe					
	Source of funding	GLM				GLM GLM					
	Project Sou Owner of	CFO				CFO					
	Sompletion date	30/06/2018				30/06/2018		:			
	Start Date Completion Project Source date Owner of funding	30/02/2017 30/06/2018	1,02/2011			01/07/2017 30/06/2018					
	Project Name	Ī	_				Printers				
	Measurable Objective/	e Indicator	To Purchase & Scanner deliver a	Scanner for	Finance by 30	June 2018 To Purchase & 4 Slip	deliver 4 Slip	Printers for	Finance by 30	June 2018	
70 10 1/2	Programme		Information Technology			aformation	Technology	•			
MANAGARA	Strategic Objective		mproved II		Organisationa	စ္က	improved Governance	-	Organisationa	Excellence	
	Keglon		lead III		<u> </u>		Head		<u>~</u>		

CFO 'S PERFORMANCE PLAN 2017/18

his e ria PA ained	Performance far exceeds the	5
than the standard expected in the job. The expected appraisal indicates that the Employee job. The has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year. PA and Perform.	Performance Significantly Above Expectations Performance is significantly bit.	The assessment of the performance of the Employee rating scale for KPA's and C
ance fully meets the ls I in all areas of the I indicates that the e has ieved effective results il nt performance and rs as specified in the ance Plan.	Fully, Effective	100 200 100 100 200
e e e e of of officers of a test and and	Not Fully Effective	will be based on the following des:
Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.	Unacceptable Performance	

M. Bernard and Control of the Contro	THE PROPERTY OF THE PROPERTY O
The state of the s	
Control of	
The state of the s	
	Overall Rating =
	702
	Recults and Quality Focus
10	MIIOWICUS AIIU IIIIVII IIIV IIIVII IIVII II
	Management V
10	10 C C C C C C C C C C C C C C C C C C C
10	C11101 Y J X V J X V A A A A A A A A A A A A A A A A A A
10	Planning and organizations
	A CALL AND
	Moral Competence
	People Wallagellicit
5	And the second s
	Governance Leadership
U	Change Leadership
5	THE PROPERTY OF THE PROPERTY O
	Financial Management
10	Programme division for the second sec
10	The same and Project Management
	Strategic Capability and Leadership
10	Compension
IVV	Andreas of the state of the sta
	Public Participation and Good Governance
The state of the s	III (LITE) LICAL VALVAAN VANVE
	Cinnell Viability
	Local Economic Developiticit (μιν)
	Infrastructure Development and Basic Services
5	Institutional pevelopillelit allu 11 allus 12 allus 12 allus 12 allus 13 al
20	Transfer was a second and the second
	Snatial Rational
	да декстательно односное одности на виденти на виденти на виденти на виденти на виденти на виденти на виденти Осторно отпозна в на постава в на виденти на
0	Key Performance Areas
A STATE OF THE PROPERTY OF THE	
	And the second supplies the second supplies the second supplies to the second supplies

CHIEF FINANCIAL OFFICER'S PERFORMANCE PLAN 2017/18

₹ P

k-I-S

